



# SANTA ROSA COUNTY SCHOOL BOARD MEETING 10/16/2018



# Administrators Comments

- Steve,
- I wanted to brag on Diane, our night custodian. I was working late and she came to my office with a wallet she had found in one of Locklin's restrooms and wanted to turn it in. It had a money clip with \$24 on the outside of the wallet and a lot of other cards and info in it. I called the student and he stated that he had left it there when he changed clothes from his class. He was very pleased to have it with the contents in tack.
  - She needs a WOW card!
  - Thanks
- Donna

# Administrators Comments

- I just wanted to let you know what a nice deed that Mr. Mike (the night time custodian) did for me last week. For several weeks when Mr. Mike would come in during the afternoon to empty my trash, it would be raining outside and we would talk about the weather briefly and I would make the comment that I kept forgetting to bring in my large umbrella from the car each day. I mentioned that my small umbrella had broken and I just couldn't remember to take the large one out of my car because it was so bulky to carry around.
- Anyways, long story short, last week he came by my office before his shift started and laid a small compact umbrella on my desk. I asked him what was that for and he said it's for you to have so you can put in your bag in case it's raining outside when you go home so you don't get wet. I told him No, I can't take your umbrella and he said it's okay I've got plenty of them at home that I don't use so you can have it. I just thought that was so very nice of him to do that for me!!
- It's the little things in life that matter and make people stand out among the crowd and Mr. Mike sure made my day when he did this kind gesture!! 😊
- Just wanted to share this with you and would love for his supervisor to be aware of his kindness as well.
- Looks like I will be using that umbrella this afternoon for sure!! 😊
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- *Lisa Wolfe*
- *Clerical Data II*
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# BAGDAD CARDS OF APPRECIATION



My class wanted  
to let all of you  
know how much we  
appreciate all that  
you do for our  
School. Thank you  
for being an awesome  
family !

We love  
You,  
Mrs. Silcox  
aka  
Tanya

# Grounds Maintenance

- On going grass cutting, edging, weed eating, hedge trimming.
- Chemical application (weed kill).
- Low hanging limb trimming if we have extra time.
- Continue to work on holding ponds
- Fence row trimming

# Filter Replacement

- Promoted Windy Holly from night lead to supervisor over filter replacement.
- Cut to fit AC filters from pre ordered rolls
- Custom order metal frames when needed
- Box filters used when needed
- Filters changed on a 30 day rotation

# Staffing Update

- We currently have approximately 160 custodians assigned to Santa Rosa County school system.

Our Management team consists of:

1 Project Manager

1 Operations manager

3 Area Managers

Custodial lead at each location

1 Mechanic/Operator



# Safety

To instill a Safety Culture in every person every day “Moment For Safety”

Everyone at ABM starts work by talking about safety every day.

Leader receives daily safety message, leader and crew discuss safety topic together, all ABM leaders follow up on comprehension, builds continuous cycle of refreshing safety training.

Resulting in culture of safety, leader and crew safety knowledge, facilitator safety expertise.



# Frontline Manager Playbook

- Prioritize and Plan
- Engage Your Team
- Set New Hire Expectations
- Hold Regular Team Check Ins
- Conduct Site Walk-Throughs
- Hold Regular Client Check-Ins
- Be Responsive to Client
- Drive Performance

*Thank you*

**Questions/Comments**

