

PROUD



TO BE AN



SCHOOL DISTRICT



October 21, 2021



- ▶ Staffing Update/Avg Pay Rate
- ▶ Report Card Reporting
- ▶ CleanTelligent Inspection/Work Order System
- ▶ September School of the Month

ABM OPERATIONAL
UPDATES



Santa Rosa

HR STAFFING

RETENTION TEAM REPORT

Date: 010/11/2021	General Cleaners	Staff & Mgmt	Total
Fully Staffed without EC	181	5	186
Currently Working	161	5	166
(Short)	*20	0	20
Pending Screening	3	0	3
Applications in Review	6	0	6

* FTE = Full time positions vacant

Santa Rosa OBSERVATIONS

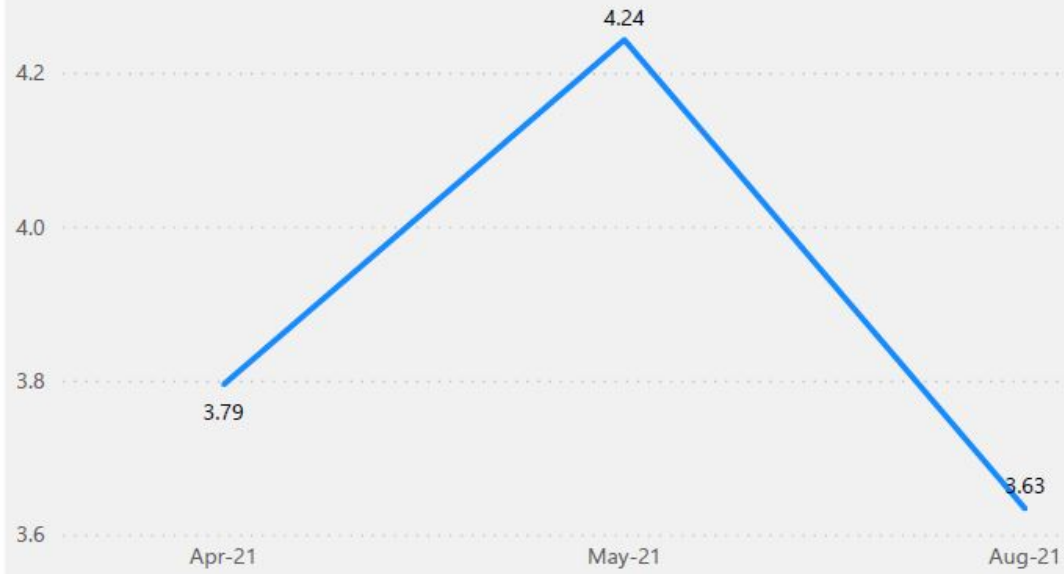
Observations

- **Currently Seeking New District Manager**
- **Hired Permanent Grounds Person for Jay Area and Central**
- **Vacancy Visibility /Alignment**
 - Identified an opportunity to improve the **daily visibility and alignment** with our recruiting and operational staff to align on the daily staffing needs to improve focus
 - Increase the daily **opening visibility** with the daily staffing counts with senior leadership
- **Team Member Referrals**
 - Using team member referral program to incentivize existing employees to refer quality friends and family for employment.
- **Contracted Temp Services to Assist in the South Zone**
- **Average Pay Rates**
 - September 2019 Total Hours 5499 - 9.67/avg
 - September 2020 Total Hours 6256 - 9.84/avg (With Enhanced Clean)
 - September 2021 Total Hours 5675 - 11.73/avg

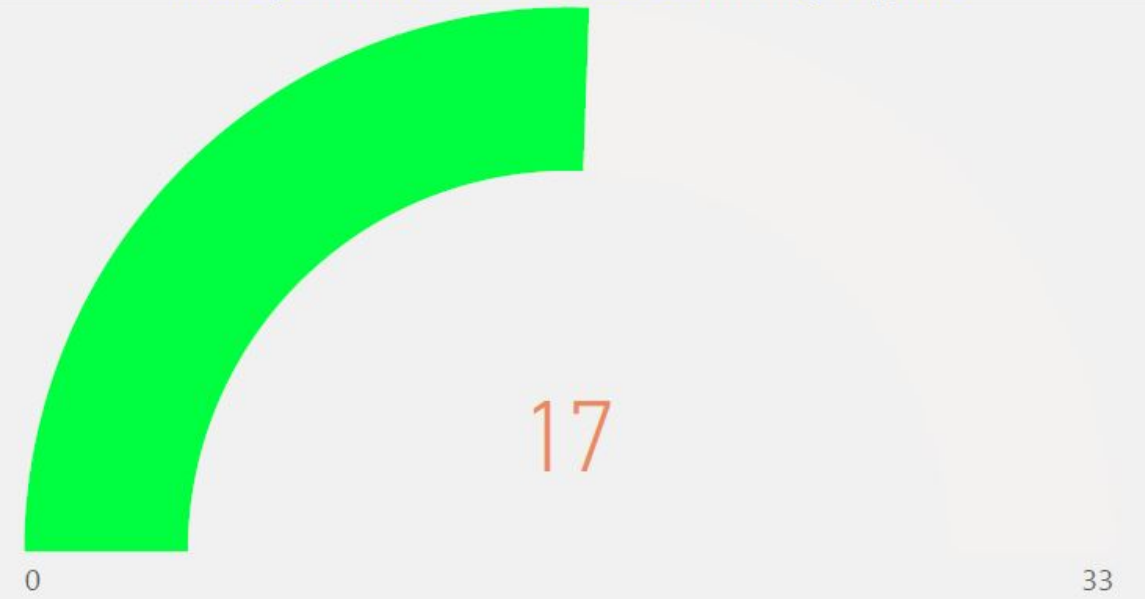


Report Cards

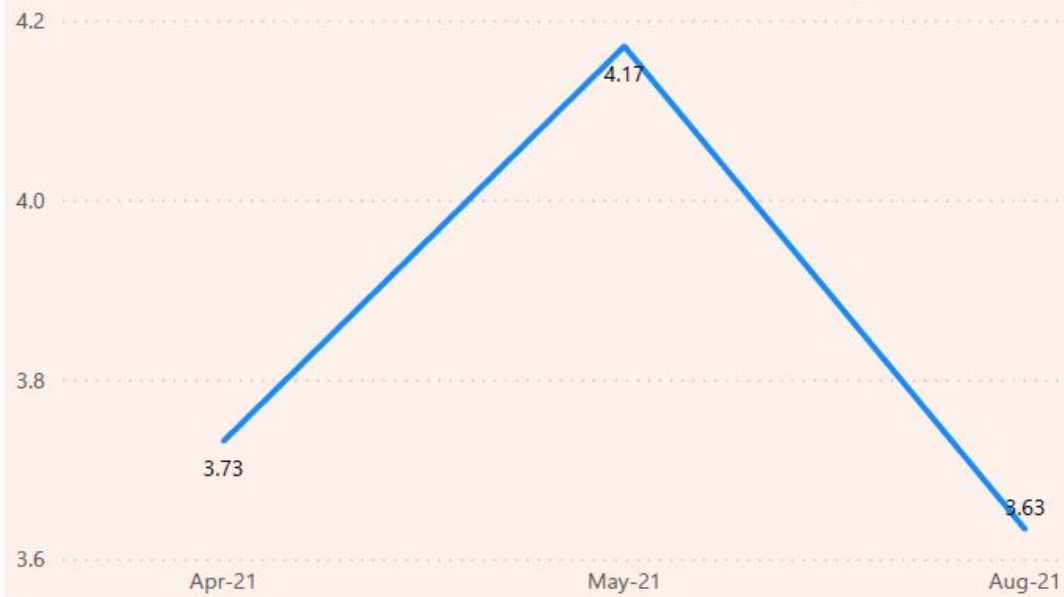
Average of Overall Report Card



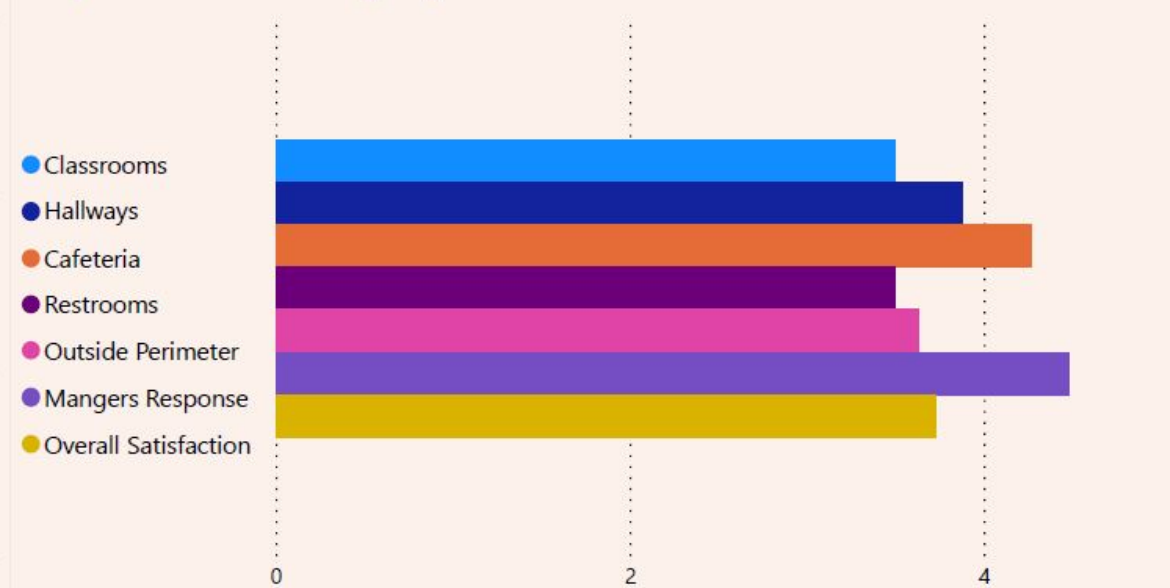
Average Number of Schools Submitting Reports



Average of Overall Standard Contract Report Card



Report Card Category Performance





Inspection and
Work Order
System

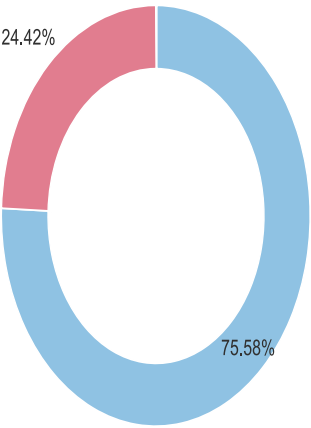
of Inspections

67

Average Inspection Score

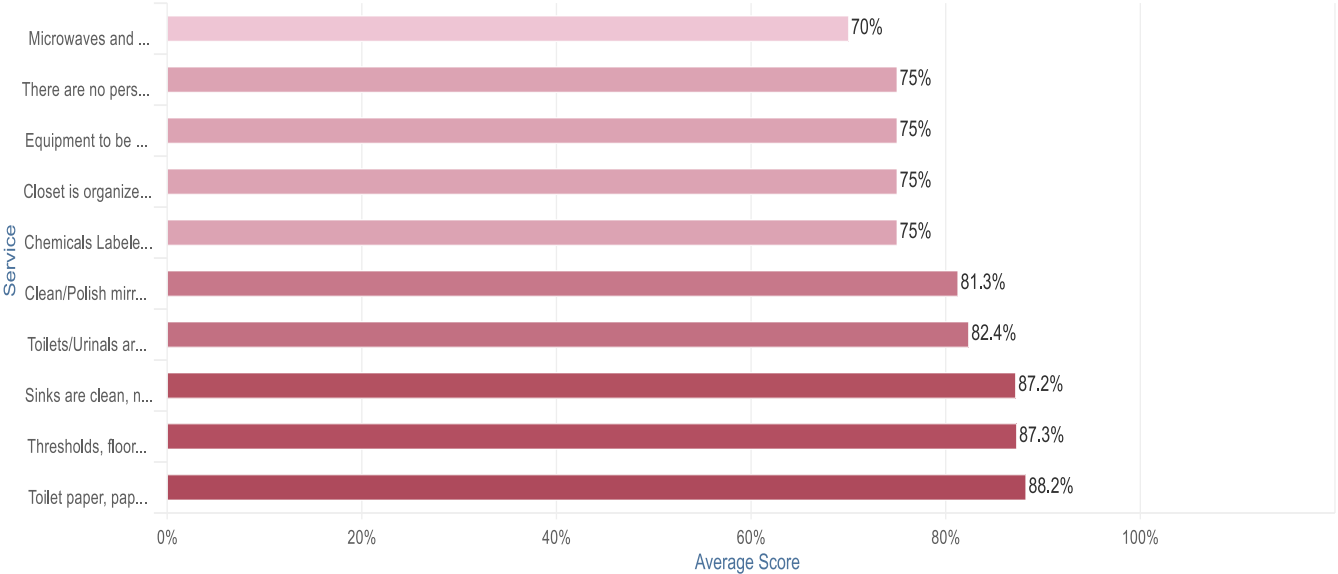
93.42

Open vs Completed Work Orders (Donut Chart)

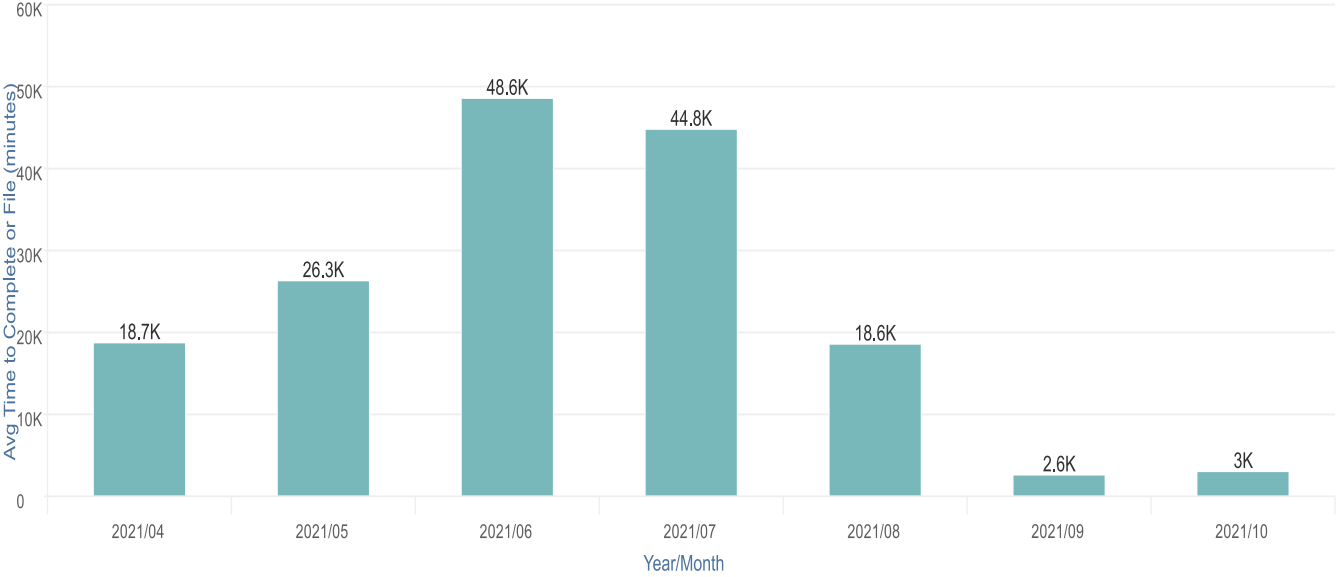


Completed or Filed Open

Average Service Scores - Bottom (Bar Chart)



Average Completion Time by Month (Column Chart)





Clean School of
the Month
September
2021

CLEAN SCHOOL OF THE MONTH



T R Jackson Elementary School

Congratulations to the Crew!

Kirk Kennedy

Charles Higginbotham

Bob Hinote

THANK you

Questions/Comments

