

PROUD



TO BE AN



SCHOOL DISTRICT



June 17, 2021



ABM OPERATIONAL UPDATES

- ▶ Staffing Update
- ▶ Report Card Reporting
- ▶ CleanTelligent
Inspection/Work Order
System
- ▶ Summer Clean
Startup/POD Training



Santa Rosa

HR STAFFING

RETENTION TEAM REPORT

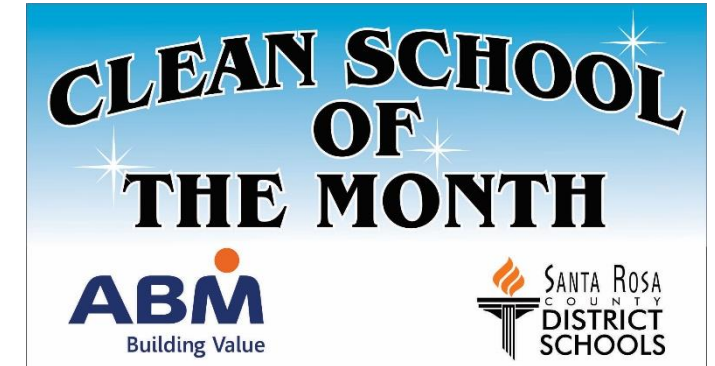
Date: 06/08/2021	General Cleaners	Staff & Mgmt	Total
Fully Staffed without EC	176	5	195
Currently Working	159	4	171
(Short)	*17	1	18
Pending Screening	2	0	2
Applications in Review	4	0	4

17 FTE = 24 Full time positions vacant

Santa Rosa OBSERVATIONS

Observations

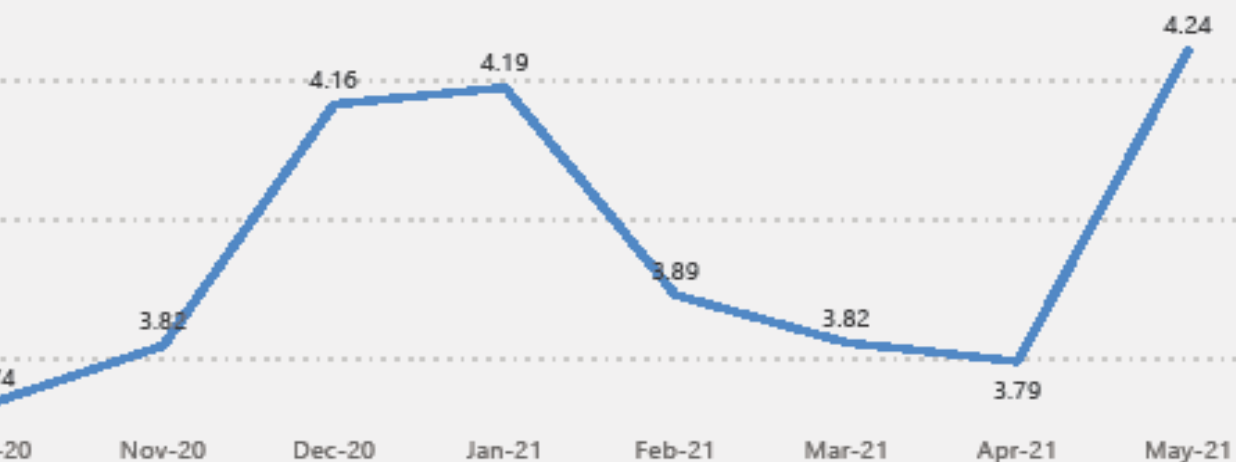
- Job Fair for Both Ends of District Planned for Mid-July
- Currently Seeking New District Manager
- Contracted Grounds Company for Jay/Pace Area
- Starting Clean School of the Month next School Year
- Vacancy Visibility /Alignment
 - Identified an opportunity to improve the **daily visibility and alignment** with our recruiting and operational staff to align on the daily staffing needs to improve focus
 - Increase the daily **opening visibility** with the daily staffing counts with senior leadership
- Team Member Referrals
 - It was found that we have an opportunity to **improve on the "Referral Bonus" awareness** of our existing team members.
- Now Hiring Flyers:
 - In review of the existing "Now Hiring" flyers there was an opportunity to improve the design to enhance the visibility to potential candidates.
- Overtime
 - Utilized to support employees needs and providing service per contract terms





Report Cards

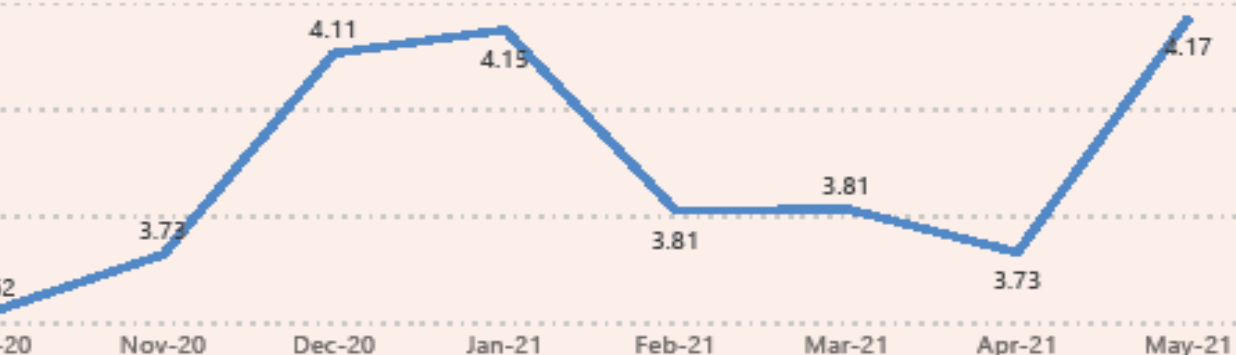
Average of Overall Report Card



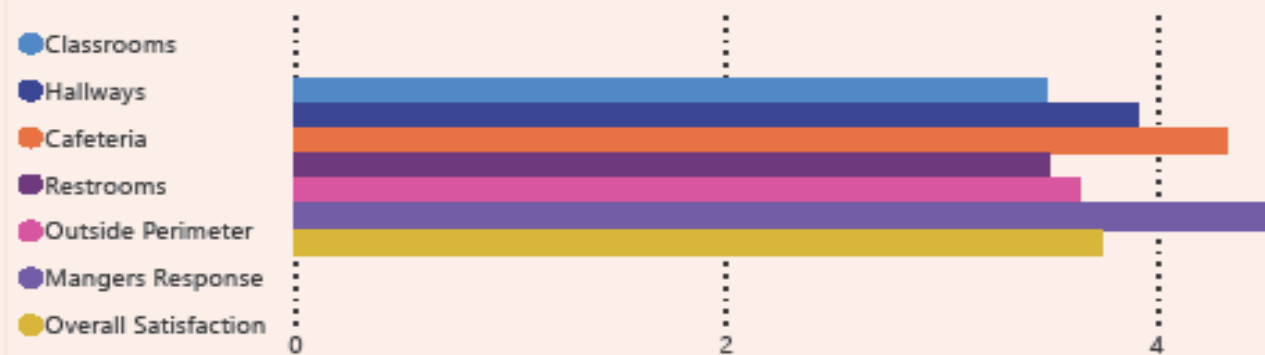
Average Number of Schools Submitting Reports



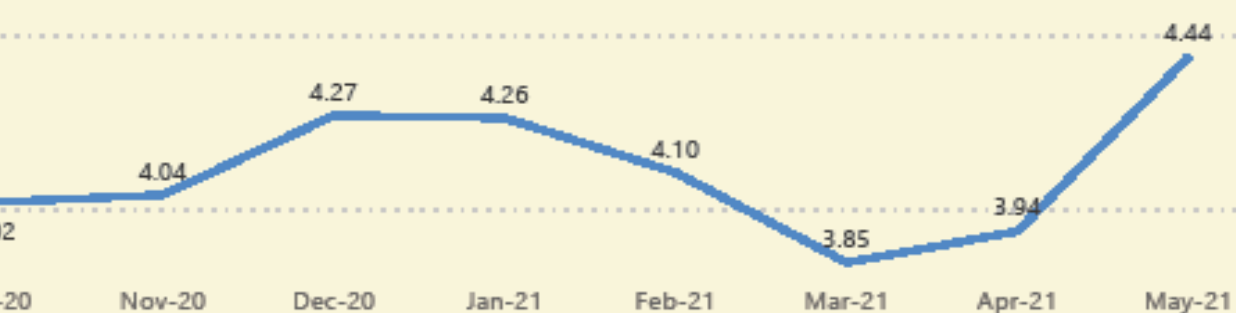
Average of Overall Standard Contract Report Card



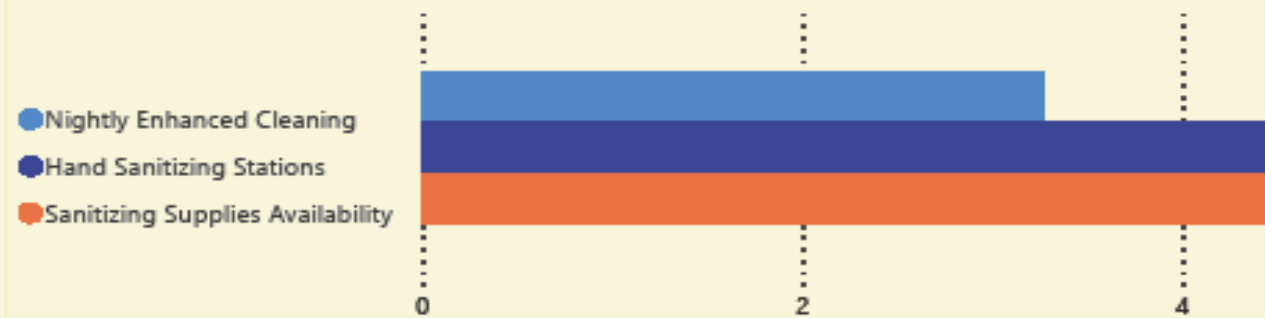
Report Card Category Performance



Average of Overall Enhanced Cleaning Report Card



Enhanced Cleaning Report Card Category Performance





Inspection and
Work Order
System

of Inspections

15,402

Average Inspection Score

93.88

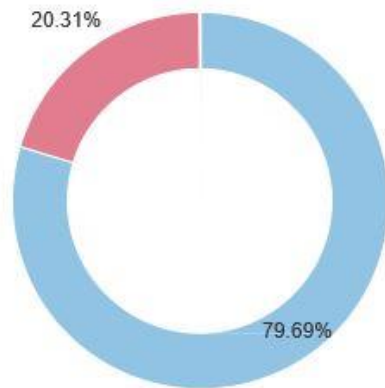
List of Locations and # of Inspections

Service Location	# of Inspections
HQ	161
V	144
WA	245
ND	114
WC	307
BP	151
NE	50
K	37
BK	167
J	37
<input type="checkbox"/> 41	3,079



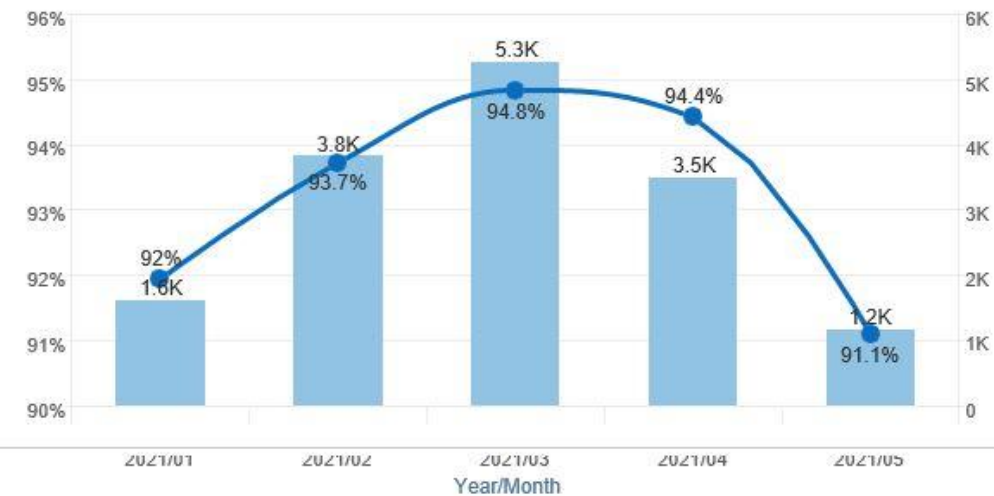
CleanTelligent
Software

Open vs Completed Work Orders (Do...



Completed or Filed Open

of Inspections and Average Inspection Score by Month (Line-Column Comb...



Average Inspection Score # of Inspections



Summer Clean
Startup/POD
Training



JUNE 15, 2021 8AM

- 12 NOON

BENNY RUSSELL ELEMENTARY

CAFETERIA

SUMMER POD TRAINING

MANDATORY ATTENDANCE

WE WILL BE DISCUSSING HR PROCEDURES, BLOOD BORNE PATHOGENS, ASBESTOS AWARENESS, SAFETY, CLASS ROOM CLEANING, BATHROOM CLEANING, CARPET EXTRACTION, TOP SCRUBBING, WAX APPLICATION, ETC.

WE WILL BE HAVING SPEAKERS FROM SANTA ROSA COUNTY SCHOOLS AND ABM CORPORATE.

LUNCH WILL BE PROVIDED

WE NEED YOUR UNDIVIDED ATTENTION!

APPROPRIATE WORK ATTIRE IS REQUIRED AND YOU MUST WEAR A MASK.

MAKE SURE YOU SIGN THE ATTENDANCE ROSTER.

ALSO

SIGN THE SAFETY AND ASBESTOS AWARENESS ROSTERS.

Training Programs

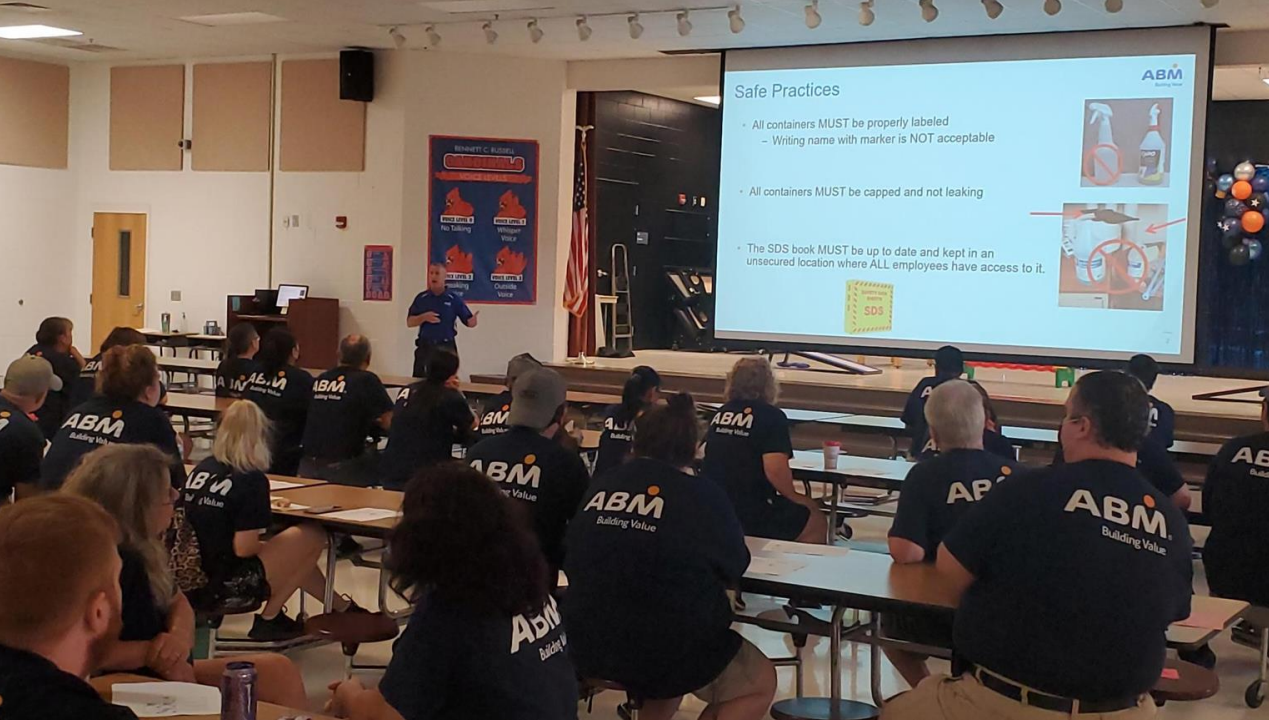
- Direct on-site training
- Web-based safety training library
- Vendor Supported Training
- Customized site-specific procedures

POD TRAINING 2 (Summer Break)



THINKSAFE
● People. Materials. Environment.

Empower
Training Services



THANK you

Questions/Comments

