

PROUD



TO BE AN



SCHOOL DISTRICT



February 18, 2021

ABM OPERATIONAL UPDATES

- ▶ Staffing Update
 - ▶ Report Card System
 - ▶ CleanTelligent Inspection/Work Order System
- 
- Three parallel white lines of varying lengths are positioned in the bottom right corner of the slide, angled upwards from left to right.



Santa Rosa

HR STAFFING

RETENTION TEAM REPORT

Date: 02/05/2021	General Cleaners	Staff & Mgmt	Total
Full Staffed W/EC	190	5	195
Currently Working	166	5	171
(Short)	*24	0	24
Pending Screening	8	0	4
Applications in Review	12	0	12

24 FTE = 24 Full time positions vacant

UPDATE AS OF 02-05-21

- 4 Candidates have accepted offers and are in background screening

Santa Rosa OBSERVATIONS

Observations

- Vacancy Visibility /Alignment**
 - Identified an opportunity to improve the **daily visibility and alignment** with our recruiting and operational staff to align on the daily staffing needs to improve focus
 - Increase the daily **opening visibility** with the daily staffing counts with senior leadership
- Team Member Referrals**
 - It was found that we have an opportunity to **improve on the "Referral Bonus" awareness** of our existing team members.
- Now Hiring Flyers:**
 - In review of the existing "Now Hiring" flyers there was an opportunity to improve the design to enhance the visibility to potential candidates.
- Overtime**
 - Utilized to support employees needs and providing service per contract terms

REPORT CARD QUESTIONS

Standard Contract Performance

- ▶ Hallways
- ▶ Cafeteria
- ▶ Classrooms
- ▶ Restrooms Outside Perimeter Policed Components - Area Around the School Cleaned Daily of Debris?
- ▶ Managers Response Components
- ▶ Overall Satisfaction

Enhanced Cleaning Performance

- ▶ Nightly Enhanced Cleaning Confidence
- ▶ Hand Sanitizing Stations
- ▶ Do you have adequate sanitizing supplies for your staff in the form of spray bottles?
- ▶ Adequate Sanitizing Supplies for the Staff

Average of Overall Report Card



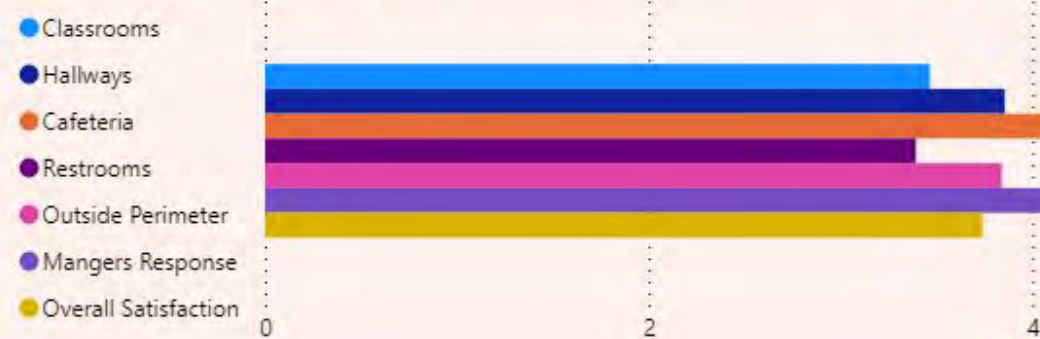
Average Number of Schools Submitting Reports



Average of Overall Standard Contract Report Card



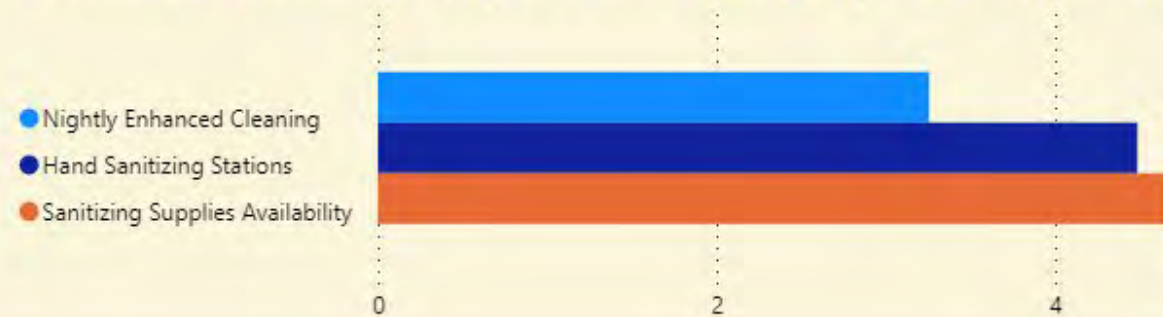
Report Card Category Performance



Average of Overall Enhanced Cleaning Report Card



Enhanced Cleaning Report Card Category Performance



Work Orders



ABM
Building Value

DASHBOARDWORK ORDERSCLIENTSLOCATIONSCONTACTSHRREPORTSADMIN

Q ·

·

New Work Order

BACK

Submit

SERVICE LOCATION

SERVICE LOCATION

• Select Service Location •

REQUIRED

PRIORITY

None

Low

Medium

High

Scheduled

Preventive Maint

PRIORITY

CONTACTS TO SEND TO

No Contact Users Available

WORK ORDER INFORMATION

SUBJECT

MESSAGE

INTERNAL NOTE

DUE DATE

Date

Time

Choose File

No file chosen

UPLOAD

Internal

ATTACH FILES

Note: You must check "Internal" BEFORE clicking on upload to make it Internal (Not viewable by the Client.)

Note: You must click on "Upload" before clicking on "Submit" to attach a file to this work order.

Work Order History

ACTIONS

ADVANCED FILTERS

NEWNEW INTERNALSHOW FILTERSREFRESH

SUBJECT	W.O. STATUS	CLIENT	SERVICE LOCATION	LAST UPDATED BY	DATE
<input checked="" type="checkbox"/> Carpet Cleaning	Acknowledged	Santa Rosa County SD	SR0171-SS Dixon Primary	SP: Jeremy Ruben	2/2/21 1:33 PM
<input type="checkbox"/> Vacuuming Mess	Acknowledged	Santa Rosa County SD	SR0171-SS Dixon Primary	SP: Jeremy Ruben	2/2/21 1:27 PM
<input type="checkbox"/> Ceiling Lightbulbs Needs Replaced	Completed	Santa Rosa County SD	SR0272-Holley Navarre Middle	SP: Lonny Ennis	2/2/21 8:52 AM
<input type="checkbox"/> Emisting Notification 1/29/2021	Completed	Santa Rosa County SD	SR0071-East Milton Elementary	SP: Kevin Ryne Jernigan	2/1/21 7:02 PM
<input type="checkbox"/> Emisting Notification 2/1/2021	Completed	Santa Rosa County SD	SR0151-Milton High	SP: Kevin Ryne Jernigan	2/1/21 6:51 PM
<input type="checkbox"/> key for paper towel dispenser	Completed	Santa Rosa County SD	SR0041-Berryhill Elementary	SP: Jeremy Ruben	2/1/21 12:31 PM
<input type="checkbox"/> Room 404 Broom or Vacuum Needed	Completed	Santa Rosa County SD	SR0182-Pace High School	SP: Jeremy Ruben	2/1/21 12:30 PM
<input type="checkbox"/> E-Misting and Deep Clean	Open	Santa Rosa County SD	SR0131-TR Jackson Pre-K	SP: Jeremy Ruben	2/1/21 11:39 AM
<input type="checkbox"/> Ants	Completed	Santa Rosa County SD	SR0041-Berryhill Elementary	SP: Jeremy Ruben	1/29/21 4:07 PM
<input type="checkbox"/> E-misting	Completed	Santa Rosa County SD	SR0302-Avalon Middle	SP: Jeremy Ruben	1/28/21 3:48 PM

SELECT ALLNONE

1234

RESULTS/PAGE 10

MESSAGE

GENERAL

TRACKING

COMPLETION

CUSTOM

EXPAND ALL

COLLAPSE ALL

INSPECTIONS

New Inspection: [SR0151-Milton High](#)

 Save Progress

 [NEXT](#)

[Services](#) [General Notes](#) [Summary](#) [Sign Off](#)

SUBLOCATION/SECTION FOR DETAILS

SUBLOCATION

1st

SECTION

103 Bathroom

SHOW SPECIFIC SERVICES
ASSIGNED TO
SUBLOCATION/SECTION

☐

SERVICE FILTER: ON

AREA

Restrooms/Locker Rooms/Dre

FREQUENCY

Daily

FUNCTION

Any/All

ADVANCED

Any/All

OPTIONS

 [EXPAND ALL](#)  [COLLAPSE ALL](#)

Mark

All

 :

Green/Yellow/Red Template

 Group By

Area

[RATING KEY](#)

[G](#) [Y](#) [R](#) [NA](#) [Clear All](#)

Restrooms/Locker Rooms/Dressing Rooms

RATING	SERVICE	SER VICE
<div><div>G</div><div>Y</div><div>R</div><div>NA</div></div>	Ceiling tiles not stained or broken/lights bulbs all working	

INSPECTION SUMMARY

INSPECTED BY

John Brand

TOTAL SCORE

EMPTY SCORED AS	DEFAULT	NA
SERVICES	77.78%	77.78%
TRACKING ITEMS	N/A	N/A

CLIENT NOTES

INSPECTOR NOTES

PLAN OF ACTION

INSPECTION DETAILS

 [EXPAND ALL](#)  [COLLAPSE ALL](#)

Group By:

Area

 Show Tracking Item Details ☒ [RATING KEY](#)

Auditorium

SERVICE ITEMS		
50.00%	Ceiling tiles not stained or broken/lights bulbs all working	Auditorium - Daily - Windows/Glass/Doors
100.00%	Furniture (Tables, Chairs, Counters, etc) are clean, no markings	Auditorium - Daily - Furniture Cleaning
50.00%	Ledges/Signs/Lights/Vents are clean, no markings/cobwebs	Auditorium - Daily - Dusting
N/A	Surfaces/Walls have no smudges, markings, etc	Auditorium - Daily - Walls
N/A	Thresholds, floors, baseboards and edges clean, vacuumed; no stains	Auditorium - Daily - Floor Cleaning
N/A	Trash and Recycle containers are empty, clean, liners are in good condition and odor-free.	Auditorium - Daily - Trash Removal / Recycling
N/A	Windows/Glass/Mirrors/Doors are clean, no markings/cobwebs	Auditorium - Daily - Windows/Glass/Doors

THANK you

Questions/Comments

