

Santa Rosa County District Schools in Partnership with Durham School Services



AGENDA

- SAFETY
- EFFECIENCY
- SATISFACTION

The search for the right drivers is paramount to our success because the best drivers = the safest kids.

We expect all drivers to meet stringent selection criteria, which includes drug testing, background checks and an extensive interview process.

In fact, only one in five candidates is qualified to drive a Durham School Services route.

Accident Overview

2012

- ✖ 1st Quarter
 - + Preventable Accidents: 13
- ✖ 2nd Quarter
 - + Preventable Accidents: 12
- ✖ 3RD Quarter
 - + Preventable Accidents: 13
 - + *Preventable Accidents: 11
 - + (*Through 15 SEP)
- ✖ 4TH Quarter
 - + Preventable Accidents: 9

2013

- ✖ 1st Quarter
 - + Preventable Accidents: 18
- ✖ 2nd Quarter
 - + Preventable Accidents: 12
- ✖ 3RD Quarter (Through 15 SEP)
 - + Preventable Accidents: 3

Accident Overview

2012 vs. 2013

(Quarterly Comparison)

- 1st Quarter
 - Preventable Accident Rate: + 38%
- 2nd Quarter
 - Preventable Accident Rate: No Change
- 3RD Quarter
 - Preventable Accident Rate: - 73% (Through 15 SEP)

2013 Preventable Accident Rate down 8% from 2012

Accident Overview

80 PREVENTABLE ACCIDENTS

2012: 47

2013: 33

< 1-year experience (33):	41%	2012: 16 / 2013: 17
1-3 years experience (24):	30%	2012: 17 / 2013: 7
4-9 years experience (11):	14%	2012: 7 / 2013: 4
10+ years experience (12):	15%	2012: 7 / 2013: 5

Accident Reduction

August to Present

- Mirror Grids installed at Milton, Navarre & Pace
- Increased backing repetitions during training
- Senior Trainers accomplish final evaluation
- Enforcement of backing policy
 - All non-scheduled back-ups are called in
- Larger buses moved to least confined areas
- Re-aligned parking configuration at schools
- No left turn at fuel pumps

EFFICIENCY

- **ON TIME PICK-UP**
 - Designated Stop / School
- **ON TIME DROP OFF**
 - Designated Stop / School

EFFICIENCY

Continuous Process Improvement

- 17,000 Students transported
- 13,000 miles daily
- 200 bus routes
- 33 Schools Serviced + 4 S.I.T.E.
- 10 Durham Staff + 11 Mechanics
 - 6 Durham and 5 District

EFFICIENCY

Continuous Process Improvement

- Additions – Deletions – Moves – Accommodations
- Routing Expediency
- Park-Outs
- Cooperation
- Partnership

SATISFACTION

- School Faculty and Parental Involvement
 - Additions and Deletions
- All Calls Returned
- Open communication - No Blame Game
- Viable Partnership



Santa Rosa County School District
A Tradition Of Excellence



Questions?